

# Telegenetics & Mainstreaming the UMCG experience

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Organizado por:







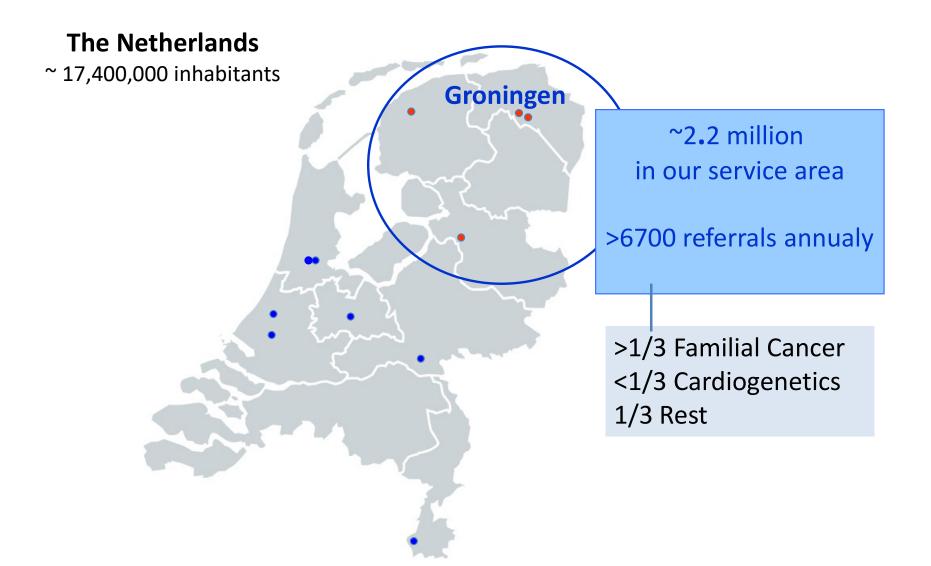
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#### **Disclosure Information**

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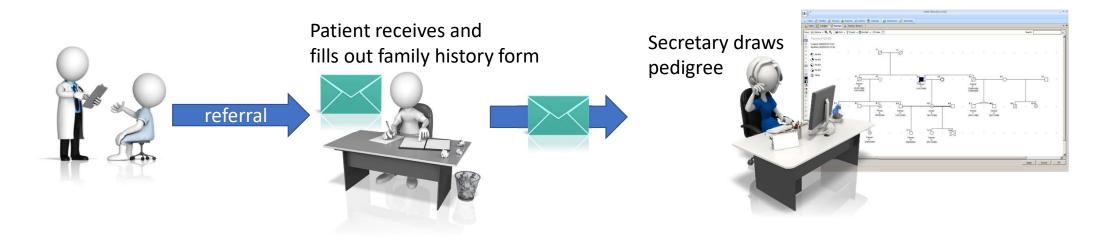


# Telegenetics in the UMCG 2004- today





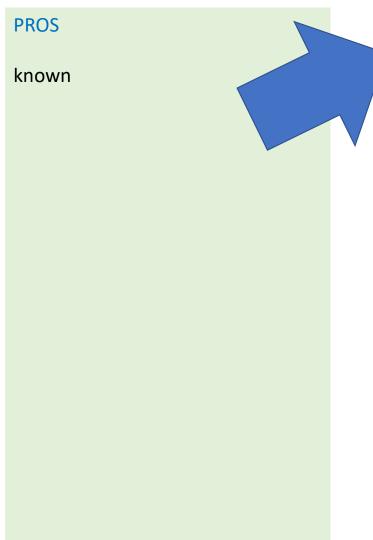
## Traditional sequence of counseling & testing events











- 1. Limitation of number of rooms
- 2. Need to create 'blocks' of appointments
- 3. Patient needs to travel (time, money)
- 4. Doctor needs to travel
- 5. Hospital environment stressful





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- 2. No need for patient to travel
- 3. No need for doctor to travel to clinics at regional hospitals
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## Telemedicine uptake among Genetics Professionals in Europe

Otten, E et al. Eur J of Hum Genet 2015

- Survey completed by n= 104 clinically active European genetics professionals (including 10 from 8 locations in Spain)
- 17% used telephone genetic counseling
- 9% used video genetic counseling

P.S. in several fields of clinical genetics physical examination is a must



## Telegenetics use in presymptomatic genetic counselling: patient evaluations

Otten, E et al. Eur J of Hum Genet 2015

n= 57 patients who were presymptomatic cardiogenetic (n=17), presymptomatic oncogenetic (n=34), and prenatal (3 couples)

1/3 consented to video counseling (and had the equipment needed)

Technical problems occurred in almost 50% of online sessions.

Nonetheless patients were overall satisfied with video counseling



## Online genetic counseling from the providers' perspective

Otten, E et al. Eur J of Hum Genet 2016

- Pilot study of 51 home-based online counseling sessions for cardiogenetic and oncogenetic pre-symptomatic testing, and urgent prenatal counseling
- Counselors reported frequent technical problems.
- Counselors were unsatisfied with video counseling



### Pre-COVID-19 (2019) session types in our dept

- <10% video counseling (also true for oncogenetics)</p>
- >90% physical appointments at our outpatient clinics

P.S. when working at the Genetics dept Open Office: reservations for dedicated video-rooms were a severe limitation

BACKGROUND (2019 data, source: Dutch Central Bureau of Statistics)

- 97% of Dutch population has access to internet
- 88% of Dutch population uses the internet every day



### During COVID-19 pandemic (2020, 2021)

60% video counseling (97% for oncogenetics, >2000 sessions/yr) WEBEX©

40% physical clinical appointments

Almost all clinical geneticists / counselors work, at least part-time, from their home office

BACKGROUND (source: GfK – 'Trends in Digital Media' 2021)

- 75% of Dutch population uses videochats
- 40% uses videochats more frequently than pre-COVID
- >50% of population aged 65 years and older uses videochats



## Are we satisfied we telegenetics (video)?

- YES: Patients + doctors
- Even though there are still technical issues in 5-10%: need to switch to phone call

( keep in mind that last year's alternative would have been: no sessions at all)



### Plans post-Covid

- No going back to in-hospital oncogenetic counseling as major type
- Most geneticists plan to keep working from their home office for part of the week for video counseling
- We consider closing all out-patient oncogenetics clinics in regional hospitals
- We will switch to Dutch Zaurus© platform as of June 1st 2021, it is cheaper and will be integrated with our EPIC© EHR

## Mainstreaming of genetic testing for hereditary cancer

### primary goal or involving secondary findings

Focus on cancer patients rather than on healthy relatives

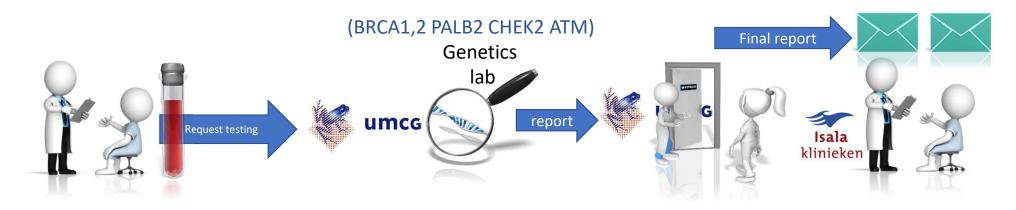


### Tumor-first (somatic and germline findings)

- All ovarian cancer (2018-..) because of choice of therapy
  - NGS BRCA 1 / 2 testing (soon to be expanded) by Molecular Pathology lab
  - Referral to Genetics when BRCA1 /2 pathogenic variants are observed
- Leukemia (2019 ..) because of classification/prognosis/therapy
  - NGS panel run by Laboratory Medicine dept. All cases discussed in tumor board
  - variant >40% allele frequency in gene also known to be involved in hereditary leukemia AND persisting after remission
    - -> referral to Genetics dept



## Fast track hereditary breast cancer testing (2 weeks)



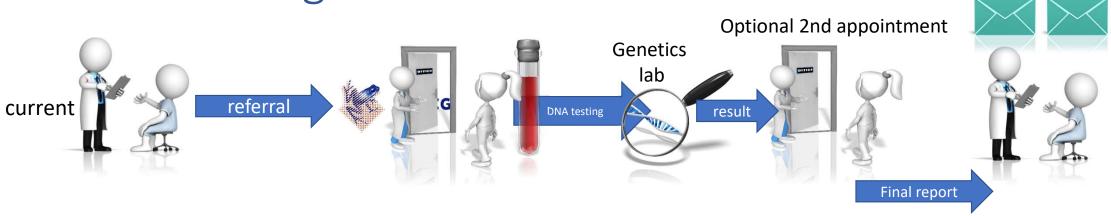
Started in 2018

All regional hospitals that provide breast cancer care participate

Participants generally satisfied

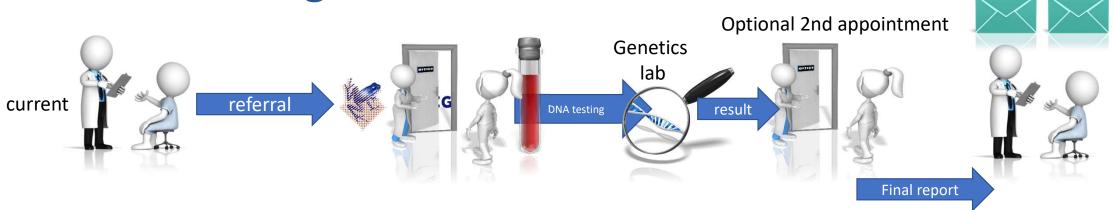


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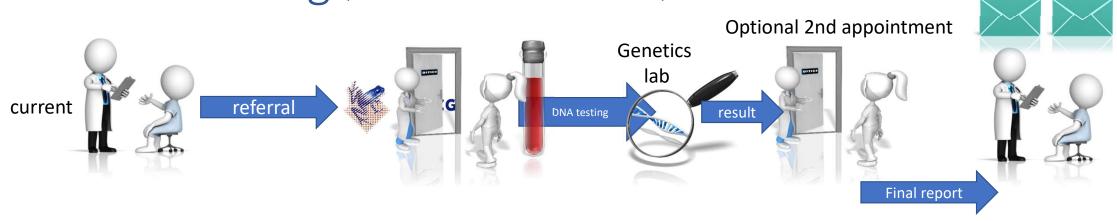


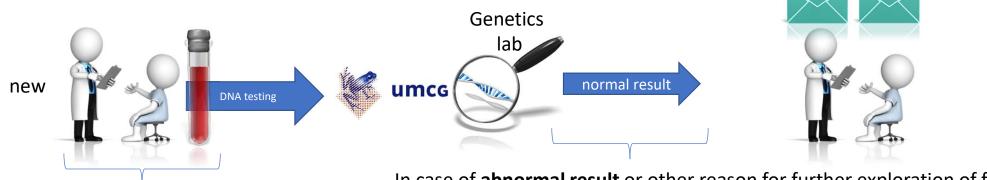
#### Why mainstreaming?

- Make care path easier for patients (no additional hospital & doctors)
- Make care path faster (no additional referral, no waiting list)
- Mainstreaming results in more volume at Genetics dept for those complex cases



## Starting 2021: mainstreaming of hereditary breast cancer testing (BRCA1,2 PALB2 CHEK2 ATM)





For **selected cases** (decision tree)

In case of **abnormal result** or other reason for further exploration of family: an appointment at Genetics clinic is scheduled

### Educational program for this care path

- Follow e-learning module
- Session with hands-on training in using procedure / forms using virtual patients (organized by Genetics dept)
- Use the decison-tree for selecting patients
- printed information for counseling available



### **Barriers**

#### Education

Geneticists: fear of losing quality control / fear of change

How much extra time will this cost me?

Will I get paid 'doing the geneticists job'?

Will we loose income/jobs as genetics department?



#### General observations

Based on our experience (the Netherlands):

- Telegenetics using online video platforms is now embraced by patients as well as professionals
- Technical issues exist in minority of sessions but are no major barrier to customer satisfaction

- Mainstreaming is not a primary goal: it is a tool to improve health care
- Mainstreaming of genetic testing is rapidly increasing:
  - Through tumor diagnostics (ovarian cancer, others )
  - Germline testing for breast cancer and other cancers
- Bariers to mainstreaming:
  - Education, time, money, fear of change